Privacy Policy

Website URL: www.straighta.co.uk

We are committed to safeguarding the privacy of our website visitors; this policy sets out how we will treat your personal information. Our website uses cookies.

By using this website, you consent to the practices described in this privacy notice.

What information do we collect?

We may collect, store and use the following kinds of personal information:

- Information about your computer and about your visits to and use of this website (including: your IP address, geographical location, browser type and version, operating system, referral source, length of visit and page views)
- Information that you provide to us for the purpose of completing an online enquiry form / utilising the online chat function (including your name, address, landline and/or mobile phone number and email addresses.)
- Any other information that you choose to send to us.

Cookies

A cookie consists of information sent by a web server to a web browser and stored by the browser. The information is then sent back to the server each time the browser requests a page from the server. This enables the web server to identify and track the web browser.

Using your personal information

Personal information submitted to us via this website will be used for the purposes specified in this privacy policy or in relevant parts of the website.

We may use your personal information to:

- Administer the website
- Send you information as requested via the online enquiry form / online chat function
- Send you email notifications which you have specifically requested
- Send to you our newsletter and other marketing communications relating to our business which we think may be of interest to you where specifically agreed by email or similar technology (you can inform us at any time if you no longer require marketing communications via info@straighta.co.uk)

- Deal with enquiries and complaints made by or about you relating to the website;

Where you submit personal information for publication on our website, we will publish and otherwise use that information in accordance with what has been agreed with you in writing.

We will not provide your personal information to any third parties for the purpose of direct marketing.

Disclosures

We may disclose information about you to any of our employees, partners, suppliers as reasonably necessary for the purposes as set out in this privacy policy.

In addition, we may disclose your personal information:

- To the extent that we are required to do so by law

Except as provided in this privacy policy, we will not provide your information to third parties.

Security of your personal information

We will take reasonable technical and organisational precautions to prevent the loss, misuse or alteration of your personal information.

We will store all the personal information you provide securely.

Data transmission over the internet is inherently insecure, and we cannot guarantee the security of data sent over the internet.

You are responsible for keeping any password and user details confidential. We will not ask you for your password.

Policy amendments

We may update this privacy policy from time-to-time by posting a new version on our website. You should check this page occasionally to ensure you are happy with any changes.

We may also notify you of changes to our privacy policy by email.

Your rights

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing - You have the right to object to the processing of your personal information in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at info@straighta.co.uk if you wish to make a request.

Third party websites

The website contains links to other websites. We are not responsible for the privacy policies or practices of third-party websites.

Updating information

Please let us know if the personal information that we hold about you needs to be corrected or updated.

Contact

If you have any questions about this privacy policy or our treatment of your personal information, please write to us by email to info@straighta.co.uk.